

Subscription process for subscribing channels on a-la-carte basis

1).CUSTOMER REGISTRATION:

Kindly contact the SRI SAI GANESH MEDIA DIGITAL NETWORK Office nearest to you or your Local Cable Operator. Fill up the Customer Application Form (CAF) with your personal details and the location where the service is to be availed at. New subscribers must submit address proof and photo identification. Your Customer Application Form (CAF) will have STB Serial Number & Smartcard Serial Number mentioned which you should quote in all your communications to us whilst your application is under process. That the CAF is correctly filled in without any deficiencies and that you have made the necessary payments) have the connection set up in your premises.A duplicate copy of the CAF will be issued to you as an acknowledgement copy.

2). CHANNEL SUBSCRIPTION:

After the STB is installed, you need to choose the channels that you wish to view and accordingly decide your monthly bill.

3).CUSTOMER CARE CENTRE:

The Subscriber may make a request for subscription of any channel on A-la-carte basis through our centralized helpline no. 7989523206. Our helpline is available from 9.00am to 7.00 pm. The Subscriber shall be guided to and connected with the Customer Care Centre.

4.WEBSITE:

The Subscriber may go to SRI SAI GANESH MEDIA DIGITAL NETWORK's website <https://rbdigital.in>. Subscriber will find the list of all A-la-carte channels of his choice & select.

5.May contact Local Cable Operator and make request for subscription of any channel on A-La-Carte basis.

6. For additional information and MRP of pay channels please refer to respective broadcaster web sites.